

A picture containing qr code

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This is to certify that

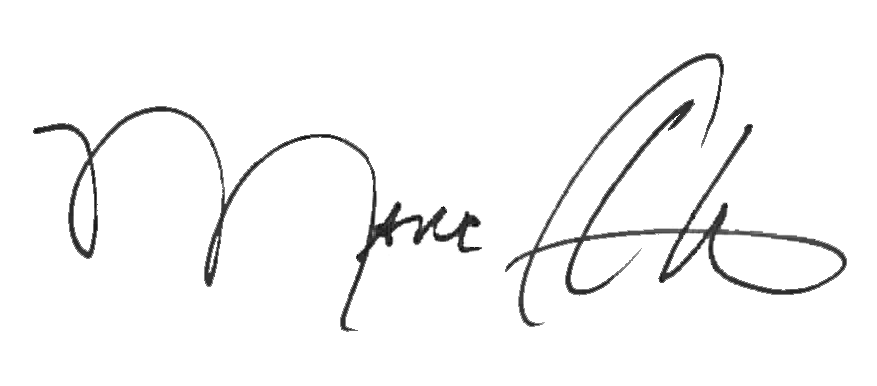
***«First\_Name» «Last\_Name»***

Has satisfactorily completed the ICMA University workshop

**Engaging Conflict Deliberatively:**

**Engagement Tools for Addressing Polarization and Outrage**

October 3, 2021



Diagram

Description automatically generated

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Marc A. Ott Brian Bullock, Director

ICMA Executive Director Worldwide Learning & Professional Development