

ICMA

INTERNATIONAL





About ICMA

ICMA, the International City/County Management Association, advances professional local government worldwide. Our mission is to create excellence in local governance by developing and fostering professional management to build sustainable communities that improve people's lives. ICMA provides member support, publications, data and information, peer and results-oriented assistance, and training and professional development to 9,000 city, town, and county experts and other individuals and organizations throughout the world. The management decisions made by ICMA's members affect millions of individuals living in thousands of communities, from small villages and towns to large metropolitan areas.

Since 1989, ICMA International has leveraged the expertise of local government practitioners and experienced international consultants to further the ICMA mission. ICMA International has successfully designed, implemented, and evaluated hundreds of international projects, establishing a solid reputation for its practical, hands-on approach to meeting the challenges faced by communities around the world.



ICMA International works not only with local government leaders, professionals, and staff, but also with national government officials and civil society to support comprehensive and sustainable change.

Proven Results

ICMA International has a successful track record of introducing sound management practices to local governments, municipal associations, nongovernmental organizations, national ministries, and agencies in developing and decentralizing countries throughout the world.



ICMA International's expertise and experience are informed by and adapted to local conditions and circumstances through collaboration with local partners. The result is an appropriate, sustainable approach that increases the quality of services delivered and enhances citizen participation in local government affairs.

ICMA International prides itself on resolving global challenges through practical, well-informed local solutions. It accomplishes this by actively

- Promoting professional development in all forms of local and subnational government and utilizing a "training of trainers" approach to expand the reach and ensure the sustainability of professional development activities
- Providing technical assistance to local government professionals and supporters to improve their skills, increase their knowledge, and strengthen their commitment to the ethics, values, and ideals of the profession as it evolves in their local context
- Serving as a resource for the collection and dissemination of information, including innovative local government practices, to facilitate replication.

AREAS OF EXPERTISE

- Decentralization
- Water & Sanitation Services
- Solid Waste & Environmental Management
- Disaster Risk Reduction, Preparedness, & Recovery
- Climate Adaptation & Mitigation
- Financial Management & Revenue Generation
- Local Economic Competitiveness
- Crime Prevention & Public Safety
- Performance Management & Program Evaluation
- Women & Gender
- Youth
- Anti-Corruption & Transparency
- Accountable Governance, Leadership, and Public Engagement
- Advocacy & Local Government Association Development

ICMA MAKES A DIFFERENCE

“The visible transformation of solid waste collection services into a public-private partnership arrangement, the strengthened performance of the department of sanitation and beautification, and the substantial materials support to the department and solid waste cooperatives are the remarkable positive impacts realized from the project.”

—SULDAAN MAXAMED XASAN, MAYOR, JIJIGA CITY,
SOMALI REGIONAL STATE, ETHIOPIA

Capacity Building

ICMA International provides the technical and management assistance, training, and knowledge to create real, lasting change in communities around the world. ICMA is dedicated to a hands-on, practical approach that is based on proven management techniques; inclusive, democratic processes; and sound policy analysis. We work not only with local government leaders, professionals, and staff, but also with national government officials and civil society to support comprehensive and sustainable change. Drawing on the practical knowledge and expertise of its members, consultants, and staff, ICMA creates programs both at home and abroad that are designed to help recipients meet their local challenges.

Partnerships and Networks

ICMA International is committed to peer exchanges, partnerships, and networks that encourage sharing and replication of leading practices in the local government sector. Over the years, ICMA has employed its CityLinks™ approach to bring together leading professionals from U.S. cities and counties with their counterparts in developing and decentralizing countries. Such exchanges are an integral part of our technical assistance and training, and reflect our hands-on approach to problem solving and learning. Since 1989, ICMA has facilitated countless partnerships and networks involving individual jurisdictions, consortia of municipalities, local government associations, nongovernmental organizations, and other organizations and individuals.

ICMA GLOBAL EXPERIENCE

- Afghanistan
- Albania
- Argentina
- Armenia
- Bolivia
- Bosnia & Herzegovina
- Botswana
- Brazil
- Bulgaria
- Chile
- China
- Colombia
- Costa Rica
- Croatia
- Czech Republic
- Dominican Republic
- Ecuador
- El Salvador
- Ethiopia
- Georgia
- Guatemala
- Guyana
- Haiti
- Honduras
- Hungary
- India
- Indonesia
- Iraq
- Jamaica
- Jordan
- Kazakhstan
- Kenya
- Kosovo
- Kyrgyzstan
- Lebanon
- Macedonia
- Mali
- Mexico
- Mongolia
- Montenegro
- Morocco
- Nicaragua
- Nigeria
- Pakistan
- Panama
- Paraguay
- Philippines
- Poland
- Romania
- Russia
- Serbia
- Slovak Republic
- South Africa
- Sri Lanka
- Suriname
- Swaziland
- Tajikistan
- Tanzania
- Thailand
- Timor-Leste
- Tunisia
- Uganda
- Ukraine
- Venezuela
- Vietnam
- West Bank/Gaza
- Yugoslavia, Federal Republic (former)
- Zambia
- Zimbabwe

For current program information, see
icma.org/international



ICMA's Mission

To create excellence in local governance by developing and fostering professional local government management.

Global Reach

ICMA is headquartered in Washington, D.C. Its work is also supported by ICMA México/Latinoamérica in Guadalajara, Mexico; the ICMA China Center, based in Beijing; and the Urban Management Centre (formerly known as ICMA South Asia), its anchor organization in Ahmedabad, India.

In addition, ICMA has affiliate relationships with two dozen associations of local government officials in more than 30 countries, and field offices are established for all long-term programs. ICMA textbooks and training materials have been translated into numerous languages, including Spanish, Chinese, Polish, Russian, Korean, Hungarian, Dari, and Pashto. The ICMA website (icma.org) and the Knowledge Network (icma.org/kn) are resources for local

government professionals around the world, and the ICMA conference serves as a meeting point for thousands of these professionals each year. ICMA staff, who represent multiple countries and speak numerous languages, ensure that our work is relevant and accessible to our colleagues.

Knowledge Sharing

ICMA is a founding partner in the Knowledge Network (icma.org/kn), an online community of local government professionals worldwide. ICMA International promotes the use of the KN for the collection and dissemination of rich content, the discussion and exchange of knowledge and ideas through social networking, and the advancement of a global perspective on improving local government operations. The Knowledge Network is a key feature of the CityLinks program.

FEATURED PROGRAMS

CityLinks Partnership Opportunities



ICMA's CityLinks™ program, established with the U.S. Agency for International Development (USAID) in 1997, is based on the premise that cities learn best from other cities. Current CityLinks partnerships are focusing on the creation of global networks of cities and local government professionals facing similar challenges in the areas of climate change, food security, and water and sanitation access. Through in-person city-to-city exchanges, a robust online Knowledge Network community, and a dedicated website (icma.org/citylinks), CityLinks provides a platform for practitioners to share best practices and learn from industry experts.

Professional Fellows Program

Since 2010, ICMA has managed portions of the Professional Fellows Program sponsored by the U.S. Department of State's Bureau of Educational and Cultural Affairs. The program brings professionals from Asian/Pacific countries to the United States for visits that include fellowships in U.S. local governments, with reciprocal exchange opportunities for U.S. hosts. The program seeks to create a global network of emerging local government leaders to positively affect practices at their organizations and in their communities by enriching their cultural understanding and by providing opportunities for global knowledge exchange and ongoing collaboration.

The ICMA China Center



The ICMA China Center (icma.org/china) was established in 2011 as a partnership between ICMA and the China University of Political Science and Law, based in Beijing. Its mission is to improve the quality of municipal management in China by providing information and services to Chinese city officials. It also provides local government professionals from the United States an opportunity to learn from the Chinese experience with rapid, large-scale urbanization. ICMA has been approved as an official training partner of China's State Administration of Foreign Expert Affairs to provide training and capacity building for Chinese local government officials.



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