Mobile Connect
Connecting on-the-go

Mobile Connect

GovPartner Connect | Mobile Connect smartphone application provides citizens an easy-to-use interface for submitting requests on-the-go while increasing citizen involvement and agency responsiveness. This allows citizens to engage with the City on their schedule, and on their terms - from the palm of their hands.

Compatible Platforms
Accessible from a wide variety of platforms including most versions of the following: iOS (iPhone), Palm WebOS, Android, Blackberry, Nokia/Symbian, Windows Mobile
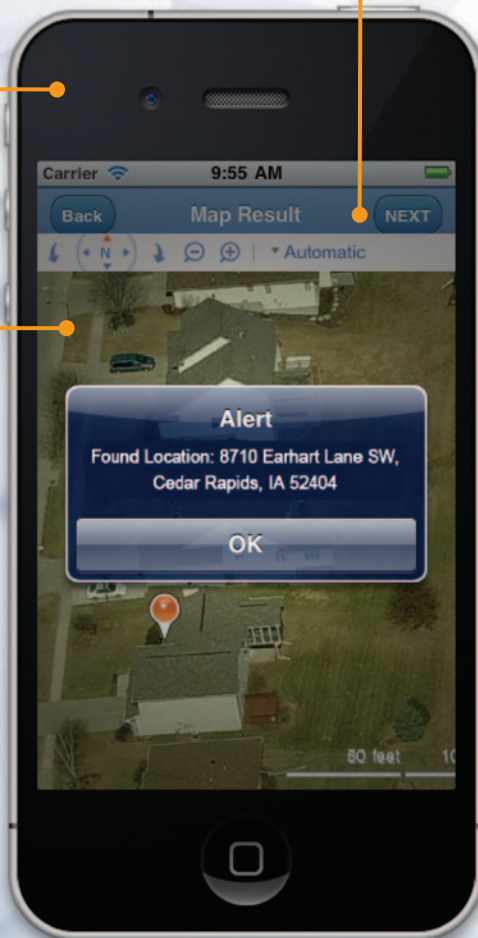
Logical Process
"Next" and "Back" buttons walk the user through every step of the request

Connect Citizens to the City.
Citizens submit requests on-the-go in a few easy steps; staff utilize as an additional tool to report issues in the field; and administration provides another element of transparency to citizens.

Map-based Capabilities
"Find me" using the phone's GPS coordinates, pinpoint a location on a map, or type in the physical address

Carrier 9:55 AM

Back Map Result NEXT

N Automatic

Alert
Found Location: 8710 Earhart Lane SW, Cedar Rapids, IA 52404

OK

80 feet 10

Mobile Connect CRM

GOVPARTNER™
Empowering Your Process

Empowering your process through e-Government
www.govpartner.com | info@govpartner.com | 888.256.5777

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Accessibility

Citizens submit requests on-the-go in a few easy steps; staff utilize as an additional tool to report issues in the field; and administration provides another element of transparency to citizens.

Compatible Platforms

Accessible from a wide variety of mobile platforms including most versions of the following: iOS (iPhone), Android, Blackberry, Palm WebOS, Nokia/Symbian, and Windows Mobile.

Map-based Capabilities

"Find me" using the phone's GPS coordinates, pinpoint a location on a map, or type in the physical address.

Carrier 9:53 AM

⚙ Location

Mobile Connect CRM

City of Any City

Press the button to begin a request.

Create a request

GovPartner Empowering Your Process

Unique Mobile Connect Features

GovPartner Empowering Your Process

Our e-Government software solutions - GovPartner™ Connect enables a breadth of online government services (including a GIS viewer and an online portal) for land management, building, planning, engineering, code enforcement, licensing, customer request management (CRM), work order management and online class registration and facility reservations.

Integration

- Mobile Connect integrates with GovPartner's CRM back office/staff interface and provides enterprise management of workflows from the request. Start-to-finish resolution is accomplished when a Mobile Connect service request auto generates a Work Order and/or Code Enforcement case with subsequent assignments and allocations.

One app to download

- Mobile Connect users may choose their specific site location from a list of activated GovPartner Mobile Connect clients from within the application. A user's site location can be easily changed in the event they are in the jurisdiction of another GovPartner Mobile Connect client and wish to submit a service request there.

Logical Process

- The Mobile Connect application walks the user step-by-step through the entire process of submitting a request. This way, no steps are missed and all required information is obtained and stored in your agency's central database.

Frequently Asked Questions

- Customized FAQ responses are available to help answer questions prior to a user submitting a request.

GovPartner Connect

LEARN MORE HERE

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