## The Culture Wars: Performance vs. Past Practice

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#### Why Am I Here?

# Albany's long term commitment to strategic planning and performance measurement



#### What Will I Accomplish?

#### Share Albany's lessons and stories







## What Will You Glean from Listening to Me?

- Things to think about
- Problems to avoid
- Things that worked

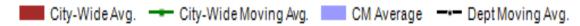


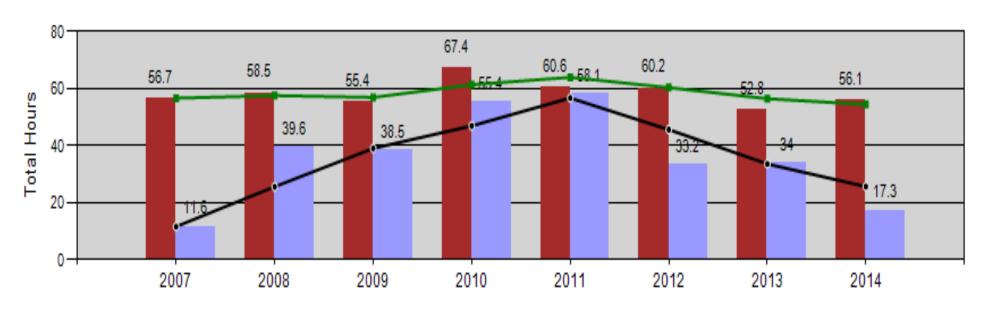
#### Links

- http://www.cityofalbany.net/images/stories/ci tymanager/coa-strategicplan.pdf
- http://data.cityofalbany.net
- http://www.cityofalbany.net/images/stories/tr ansparency/city\_council\_coa\_report\_out\_110 72014-final.pdf



#### Discretionary Sick Leave Per FTE with 2 Yr Moving Averages







Name	Jul	Nov	Dec	Jan	Mar	May	Jun	Total	Z Score
Employee 1		4			12			16	-0.885
Employee 2	4	8			4	23	10	49	-0.199
Employee 3	2.5	2				2.25	1	7.75	-1.057
Employee 4			2	4				6	-1.094
Total	6.5	14	2	4	16	25.25	11	78.75	
	Jul	Nov	Dec	Jan	Mar	May	Jun		











Questions?







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