Communities of Engagement

More than Red Solo Cups: College Town Partnerships and Opportunities for Mutual Benefit

Presenters

- Beth Bagwell, Executive Director, International Town and Gown Association
- Thomas J. Fountaine, Borough Manager, State College Borough, PA
- Pete Haga, Community/Government Relations Officer, Grand Forks, ND



About This Session

Do you live in a college town? If so, the presence of the college or university will likely benefit the both the economy and quality of life beyond the issues of solo cups and alcohol consumption. Attend this session and learn about the joint economic development initiatives of municipal and university communities across the country. Shared responses from town-gown leaders will highlight strategies for developing productive campus-community relations.

Moving from a theoretical and national approach, local government professionals (and former ITGA presidents) will highlight case studies and lessons learned from partnerships cultivated in their communities.

Attend this interactive session and learn about strategies for improving town gown relations as well as economic development initiatives that can be utilized in your community to help spur economic growth.



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More than Red Solos Cups: College Town Partnerships and Opportunities for Mutual Benefit







Presentation Agenda

- Introduction
- ◆ The International Town & Gown Association
- ◆ The 2013-2014 Survey Data
- Economic Development Initiatives Around the Country
- Questions



ITGA Overview

- ◆ College Town Resource Center
- Annual Town-Gown Conference
- Certificate in Town-Gown Relations
- Dateline Weekly News Series
- Awards: ITGA Presidential Excellence Award, Larry Abernathy Award, and ImpACT Awards



Part 1: The ITGA Survey Initiative



Questions About Town-Gown Challenges and Opportunities



- Is there a "best practice" in dealing with late night parties?
- What do you do when campus expansion threatens the quality of life in adjacent neighborhoods?

ITGA Survey Assessment Tool



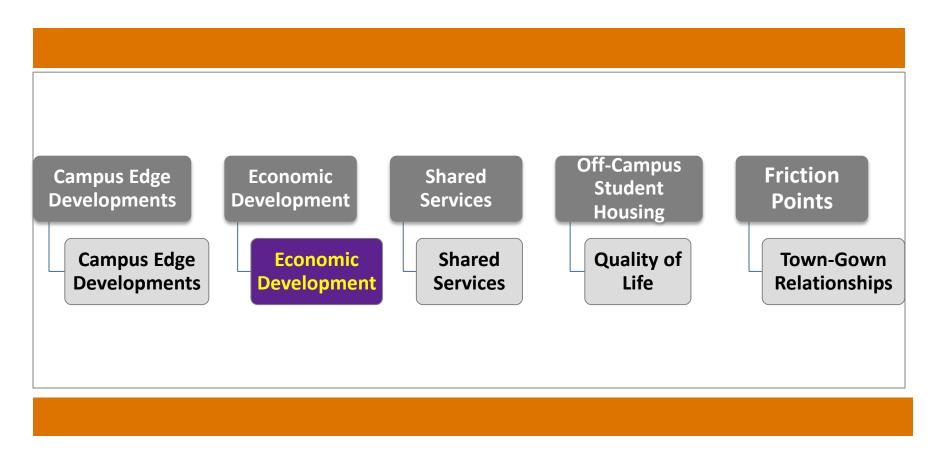
In 2013, ITGA partnered with Brailsford & Dunlavey, a program management firm, to **conduct a pilot survey** about the unique issues and opportunities facing universities and the communities in which they reside.

Goals:

- Establish a baseline survey to collect valuable information on town-gown topics
- Use results to inform future benchmarks surveys
- Advance numerous initiatives including identification of model projects
- Develop case studies based on "hurdles" and "springboards" encountered in town-gown relations.

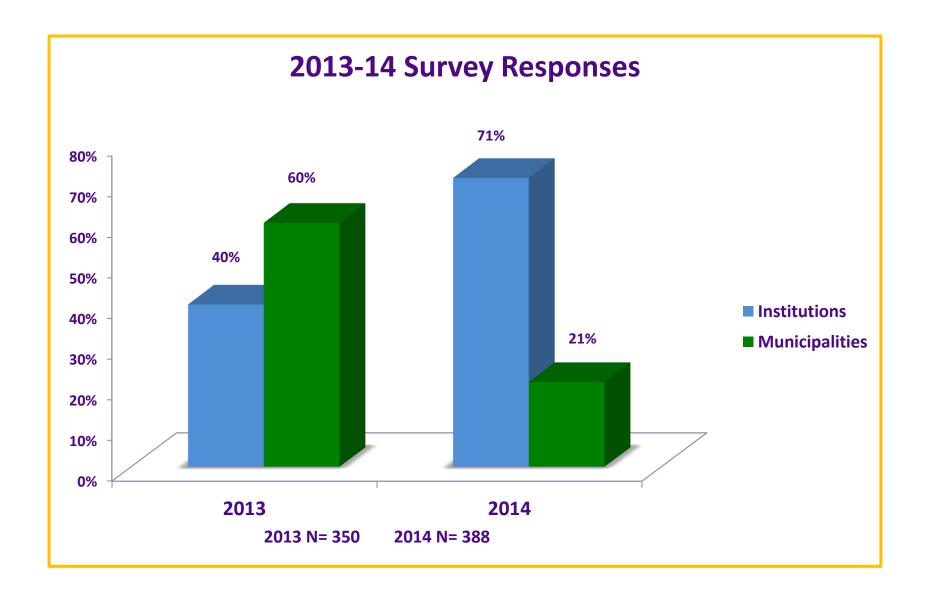


2013-2014 ITGA Survey Categories



Economic Development: A program, group of policies, or activity that seeks to improve the economic **well-being and quality of life** for a community, by creating and or retaining jobs that **facilitate growth** and **provide a stable tax base**. *-The International Economic Development Council*





Size Categories of Municipalities and Institutions

Size	Institution	Municipalities
Small	5,000 or less students	Under 25,000 residents
Medium	5,001-15,000 students	25,000-100,000 residents
Large	15,001 or more students	Over 100,000 residents



Categorical Qualitative Analysis

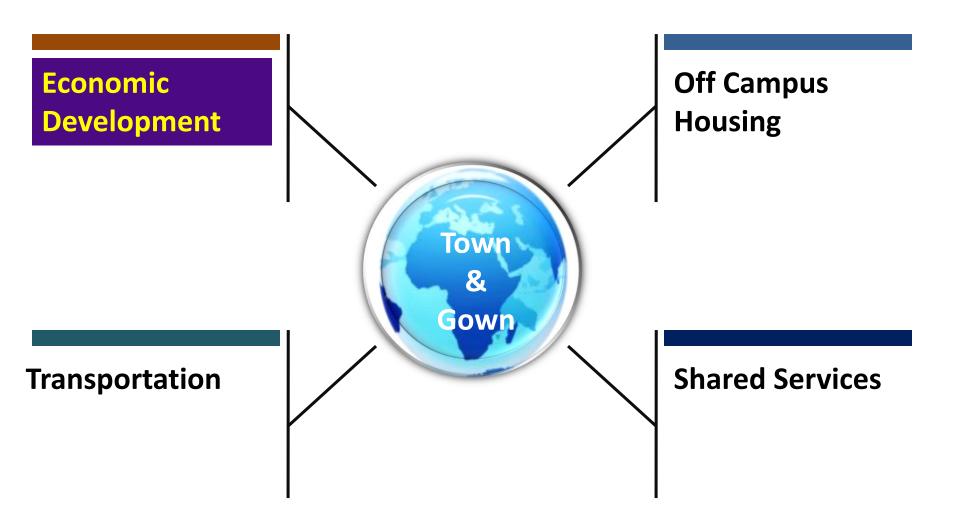


- All responses were analyzed based on size
- Categories were identified
- Common responses were grouped together
- Unique responses were selected

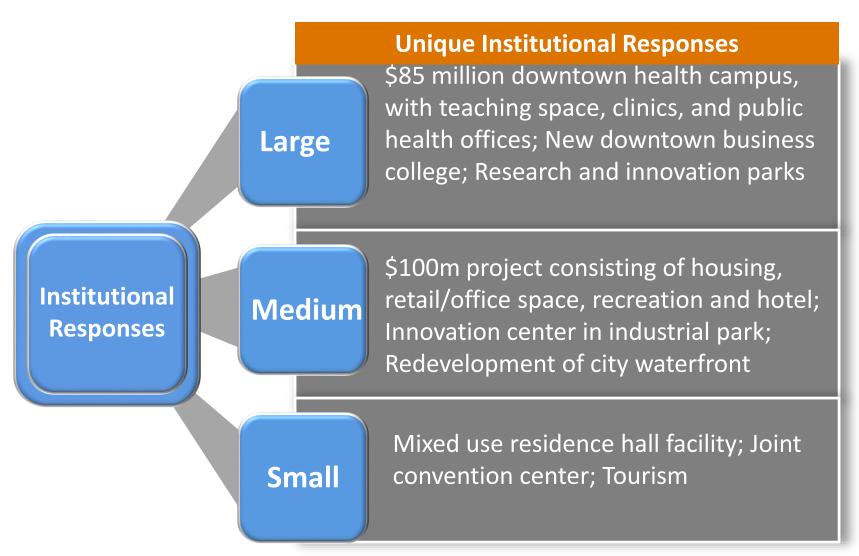
ITGA 2013 Survey: Is your university/municipality working on projects collaboratively?



Categories



Common Response: Campus communities used mixed-use development to promote commercial and residential areas.



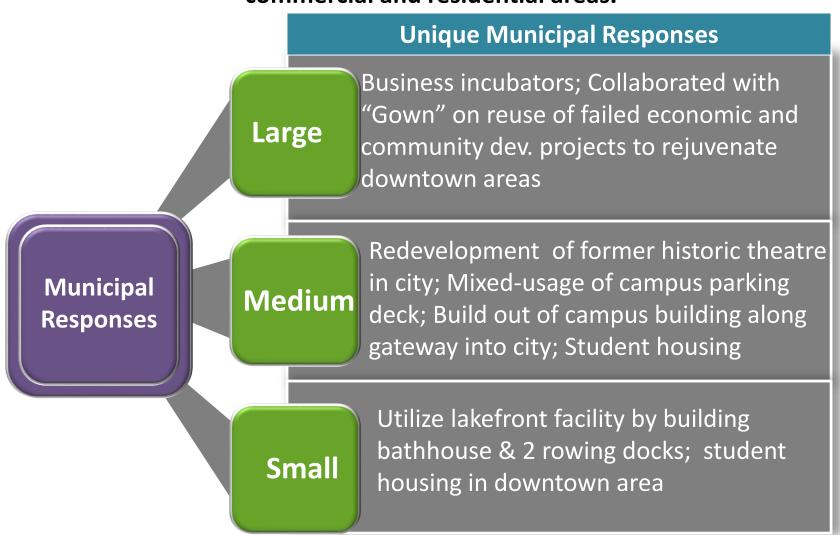
University of Rochester College Town



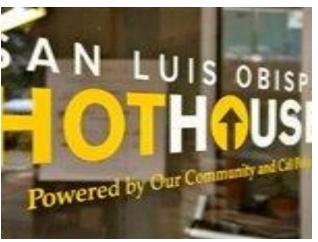
Vibrant place to live, learn, dine, shop, work and play. Mixed use with hotel, office space, 150 apartments, shops and restaurants.



Common Responses: Campus communities used mixed-use development to promote commercial and residential areas.



Mixed Use Development



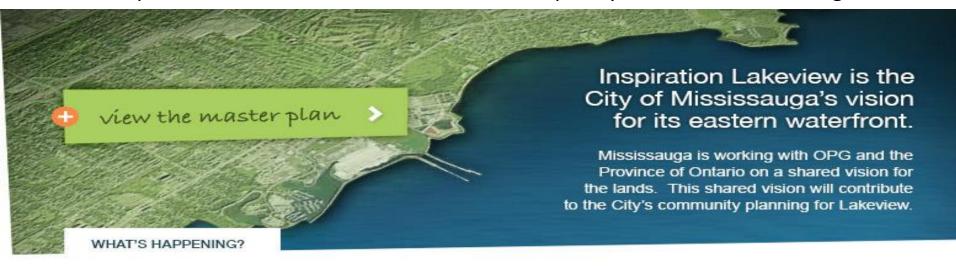




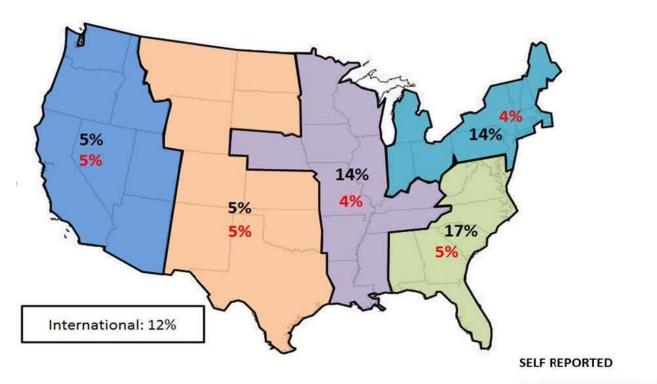
Historic Theatre Tampa Bay



Student Housing Greenville



Bureau of Economic Analysis-Regional Growth



BUREAU OF ECONOMIC ANALYSIS



Common Response: Large-scale public mass transportation systems contributed to improved infrastructure and mobility

Large Institution

Multi-modal transportation center; Mass transit system through town by university; Road improvements

Small Municipality

The municipality has built two & is now building a third parking garage; Bus transportation; Bridge/road improvements

Common response: Performing arts centers were used for economic revitalization in downtown areas

Unique Institution/Municipal Responses

Large Institutions

Small Institutions

Small Municipalities

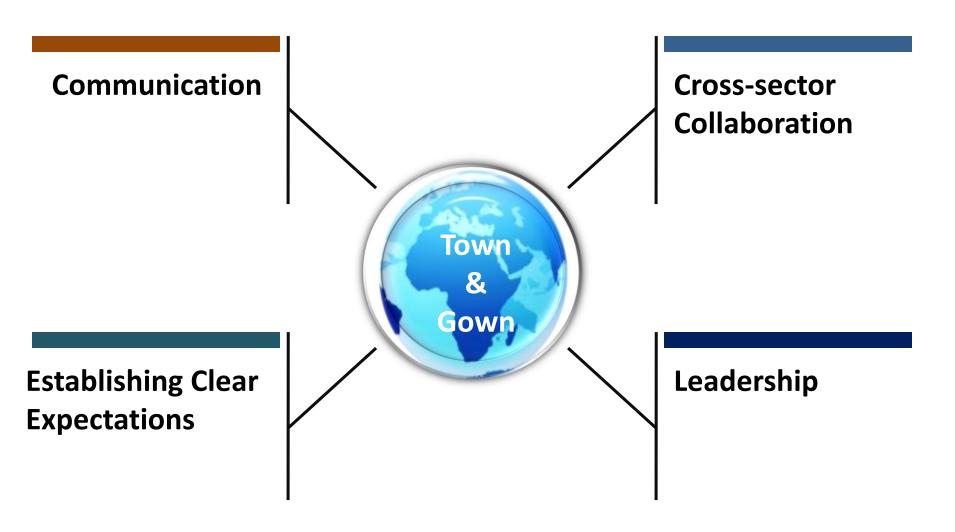
Revitalized building downtown that now serves as a theatre and owned by university

Embedding a university owned art and culture center in core of community street scape initiative; Opera House redevelopment Green arts district to replace hotel, meeting space, commercial development, new arts and performance center; \$12m dollar dance & visual arts center downtown

2014 Survey: What are the facilitators to a strong working relationship?



Categories



Common Response: Open and Consistent Involving Leadership from Town & Gown

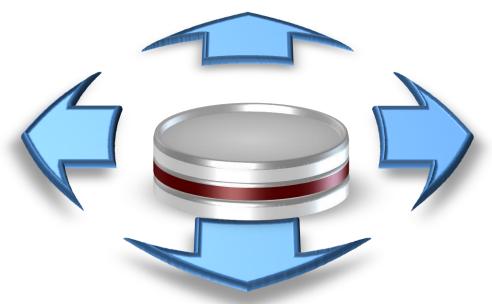
Institutions Municipalities Size Relations strengthened by Communication during Large common goals/compromise non-emergency times Involve students in Share resources, put Medium outreach aside agendas/politics CR staff working with Mayor-CR Staff **Small** municipality staff Senior level Staff

Common Response: Important for Problem Solving & Involving Students

Unique Institutional Responses

Large

History of successful initiatives important. An MOU is advised



Small

Include top-level support with participation from advisory groups to bridge town-gown

<u>Medium</u>

Collaboration from the top-down was important step

Common Response: Important for Problem Solving & Involving Students

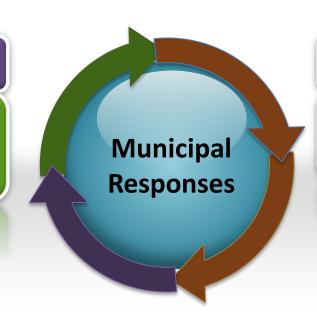
Unique Municipal Responses

Medium

Engaging strong personal relationships at various levels at city/university is key

at city/university is key

relationships at various levels



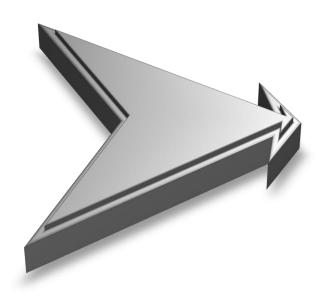
Small

Regular meetings with toplevel support is important.

level support is important.

Common Response: Important to develop common goals for mutual benefit

Unique Institutional & Municipal Responses



Medium Institutions

Establish MOU & "We need each other" attitude

Large Municipality

Transparency, willingness to conciliate

Medium Municipality

Cooperative efforts to address expansion of "gown" off-campus



Large Institution Response

Unique Category

Support from mayor & campus president important for establishing trust between community and university leaders Gown Town



Summary: So What Does This Mean

To focus on building positive town-gown relations, it is important to:

- Consider developing a Town-Gown Advisory Committee to participate in active problem solving and identifying projects for mutual benefit that involves students
- Encourage open and consistent communication involving both "town" and "gown" leaders with support from top-level administration
- Identify clearly defined goals and opportunities for resource sharing, which can provide economies of scale and joint savings
- Collaborate up-front during the planning process that involves the community in expansion and master planning



Questions/Comments?



College Town Partnerships and Opportunities for Mutual Benefit BETH BAGWELL, MPA beth@itga.org www.itga.org

Examples of Economic Development Partnership and Initiatives in Campus Communities









A CHANGING DIALOGUE

In the State College region, efforts to shift the dialogue regarding economic development from one of recruitment to a more balanced approach includes retention and entrepreneurship, and define roles for major entities:

RECRUITMENT

- Livable wage-paying jobs to compliment the existing economy
- Families and residents to the area

RETENTION

- Existing institutions and companies
- Young professionals and graduates of the university
- Talent, ideas and intellectual property

GROW-YOUR-OWN

- Capitalize research from University
- Inspire business growth and startups
- Enhance quality of life as a key economic driver



PARTNERSHIPS

State College, Penn State University, the county-wide Chamber of Business and Industry (CBICC) and private business owners are channeling energy to building our economic development "rainforest," through a number of initiatives

RECRUITMENT

- Centre County Economic Development Partnership acts on behalf of county to recruit companies,
- Marketing to the region, state regarding quality of life in our region
- PSU hosts national career fairs for students; conducts candidate searches from a global pool of candidates

RETENTION

- \$3B33 Initiative- partnership with Centre County Economic Development Partnership to grow private sector share of economy to \$3B by 2033
- Gateway Group- Chamber's arm to advance economic development initiatives important to young professionals

- New Leaf Initiative
- Invent Penn State- MOU with CBICC and Penn State regarding economic development interests

GROW-YOUR-OWN

PSU downtown business incubator- open to the community



BUSINESS THAT'S **RIGHT** IN THE CENTRE!



TOWN-GOWN PARTNERSHIPS

Under President Barron's leadership, the University is focused on economic development, investment in downtown and partnership with economic development agencies:



INVENT PENN STATE- MEMORANDUM OF UNDERSTANDING

- Formal partnership between Penn State University and the Chamber of Business and Industry of Centre County
- Outlines roles of each institution in advancing economic development interests for the county
- Commitment to the community in the three areas of economic development: recruitment, retention, and entrepreneurship



STATE COLLEGE PARTNERSHIPS

State College is involved in several town-gown partnerships to further economic development:



STATE COLLEGE TOWN CENTRE PROJECT

ALLEN STREET CIVIC DISTRICT REDEVELOPMENT AREA PLAN

- First home for the new Invent Penn State business incubator program- municipality leasing space to University
- Municipality developing long-term relationship with University for future downtown investment
- Catalyst for civic center in downtown, to include cultural amenities which enhance quality of life downtown- retain young professionals & families



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NEW LEAF INITIATIVE, CO-WORKING SPACE

- Students, community members connect, collaborate on individual or civic-focused projects
- Evolving into a significant "rung" in the ladder of business and entrepreneurial needs
- Gateway for student and young professional startup activity
- Office located in Municipal Building, Municipality provides strategic, financial support



Questions/Comments?



Town-Gown Partnerships for Economic Development THOMAS J. FOUNTAINE, BOROUGH MANAGER STATE COLLEGE BOROUGH, PA tfountaine@statecollegepa.us











Who Are We?

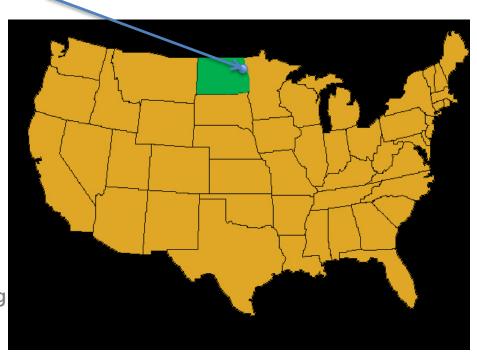
We are here

GRAND FORKS, NORTH DAKOTA

- Population 60,000
- NE Corner of North Dakota
- Agricultural Economy
- Regional Retail, Medical and Service Center
- Grand Forks Air Force Base
- And Proud Home of the . . .

UNIVERSITY OF NORTH DAKOTA

- Enrollment of 14,000
- Flagship Higher Ed Institution in ND
- National Research University
- Medical School & Law School
- Preeminent Aerospace Studies, Flight Training
- Petroleum Engineering





Partnership Focus Areas

<u>High Altitude – Unmanned Aerial Systems (UAS)</u>

Multijurisdictional, Local-State-Federal & Public Private Partnerships, Generational Timeframe

<u>Medium Altitude – Vibrancy District</u>

2-3 Partners, Short and Long-term Benefits, 2-3 Year Action Plan

<u>Low Level Altitude – Experiential Learning</u>

Direct City-University Partnership, Foundational and Ongoing Programs











The Grand Forks region is poised to be the epicenter of UAS research, development and training.

The Challenge and Opportunity

- The Grand Forks Air Force Base lost primary mission of refueling
- UND's position as preeminent Aerospace school, specifically for pilot training
- Strong relationships to draw from between City, County, Econ. Dev. & UND
- Leveraged strong local-state-federal partnerships
- Unmanned Aerial Systems (UAS) or "Remotely Piloted Vehicles" or "Drones" is projected to be a \$400B industry over the next 10 years (Increase from projected \$80B just three years ago.)
- Maintains a pipeline of college graduates in High Tech industry
- Increased quality of life and business opportunities directly with UAS and spinoffs from data, sensors to precision ag and beyond.













University Leveraged Assets

- UND already leader in Aerospace specifically in Pilot Training
- UND created a BS in Unmanned Aerial Systems
- Opened a UAS Center on GF Air Force Base, including a Predator training simulator
- UND Center for Innovation houses UAS related start-ups
- UND Tech Accelerator provides next step between Incubator and stand-alone
- First-ever UAS Research Compliance Committee created to look at issues such as privacy

Outcomes

- UAS Mission at GFAFB
- Location of UAS Industry Leaders including Northrup Grumman and General Atomics
- Authorized as one of six national test sites for UAS Integration into National Airspace Northern Plains- http://www.npuasts.com/
- Procured 'Enhanced Use Lease' on GFAFB to create <u>GRAND SKY</u> – World's first UAS Business & Aviation Park.

www.grandskygf.com











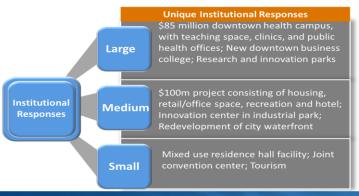


What we've learned from



and Brailsford & Dunlavey ... This approach works!

Common Response: Campus communities used mixed-use development to promote commercial and residential areas.



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Category: Economic Development N=34











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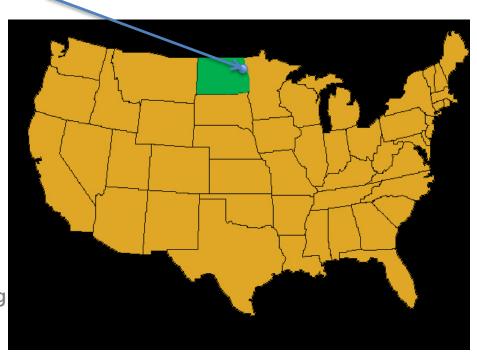
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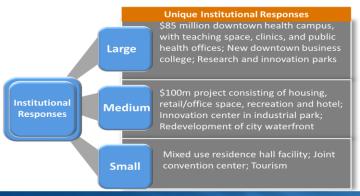


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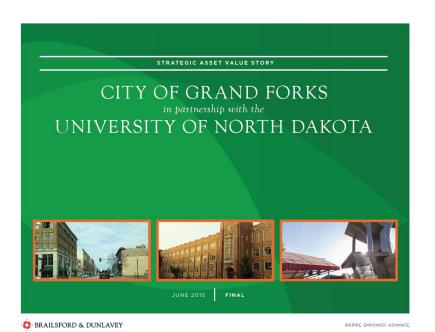
Category: Economic Development N=34







The UND President's Office, the UND Student Body President and the Grand Forks Mayor's Office have partnered and enlisted *Brailsford & Dunlavey* to draft a Vibrancy District Program Strategy.



VIBRANCY DISTRICT PLAN

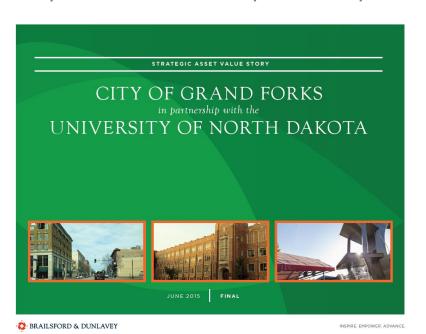
- Development of mixed-use, vibrant areas
- Enhance student experience recruitment and retention
- Enhance overall community quality of life including recruitment/retention of YP's and business
- Building a business plan to incentivize investment and reinvestment
- Interconnect Downtown, UND Campus and 42nd St. (City's Event Center and Arena)
- Phase One complete: Created the Strategic Asset Value Story
- Phase Two Due Nov 2015 develop project plan with market analysis, site analysis and transportation plan







Already, key takeaways for strong city/university partnership are clear. (2016 presentation will be a report of final plan and lessons learned from implementation.)



KEY TAKEAWAYS

- Support from the top in all entities
- Funding by all three entities as equal partners
- Clear communication and expectations of goals
- Focus on both the vibrancy of the areas and on the opportunities to attract investment/create business opportunities
- Engage/Partner with students from beginning
- Use national expertise to frame approach, bring successful examples and manage project
- Complement national with local partners











Experiential Learning

INTERNSHIP PROGRAM

- Partnership with UND Provost's Office
- Matched UND funding of \$25,000 to City's \$25,000
- First Intern in City Administrator's Office = Task: Develop an Internship Program
- MUST have actual value to City Operations (No filing and answering phones!)
- First Year After Implementation: 12 Internships
 - City Administrator's Office Internship Program & Vibrancy Committee Management
 - Mayor's Office Entrepreneurship Ecosystem Assessment & Transit Oriented Design Modelling
 - Engineering GIS/AutoCad Project Development
 - Public Works Construction Site Storm Water Modelling
 - Public Works Recycling Inventory
 - Alerus Events Center Marketing
 - Finance Budgeting











Experiential Learning

Community Solutions Curricula

- Multi-disciplinary courses direct work around actual community issue/problem
- "Priority #11" (Not high enough for dedicated staff or to pay private sector consultant)
- English Coulee Clean Up Getting students' hands dirty and feet wet in real world solutions
- Coursework and research to develop recommendations to city
- City invested \$10K for equipment, faculty time and faculty coordinator/liaison time
- · Ongoing testing built into curricula; Annual cleaning events as well
- Next anticipated project: Bike/Pedestrian Path Improvements and Marketing
- Modeled after "Sustainable Cities Year" Program



Questions/Comments?



Town-Gown Partnerships for Economic Development PETE HAGA, COMMUNITY/GOVERNMENT RELATIONS OFFICER GRAND FORKS, ND phaga@grandforksgov.com