



# Developing Your Internal Innovation Funds

November 17, 2016

## **About the Alliance**

Inspiring Innovation to Advance Communities







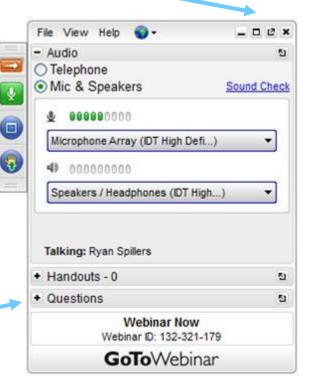
## Go to Webinar

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## What is Innovation?



A changed process, approach, product, or service that is **new to** you or your organization and produces better results that are valued by customers.

MOST POWERFUL WHEN IT IS ADOPTED BY OTHERS







## **Introducing Today's Presenters**

Eliza Pollack
 Program Manager
 Office of Innovation & Technology
 Philadelphia, PA



Nick Kittle
 Chief Innovation Officer
 Adams County, CO





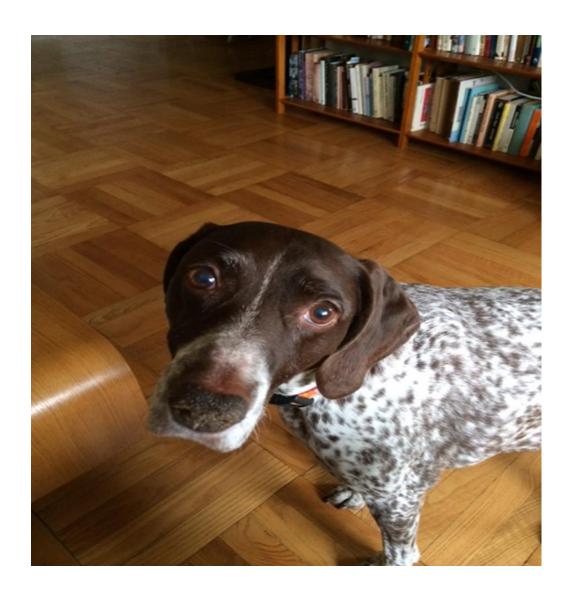


#### What does innovation mean?

Discovery Alteration Inspiration Creativity Technology Idea Change Lunovation Research Improvement Development Analysis Concept Invention Decision Prototype Science



#### Innovation means...



...developing curiosity



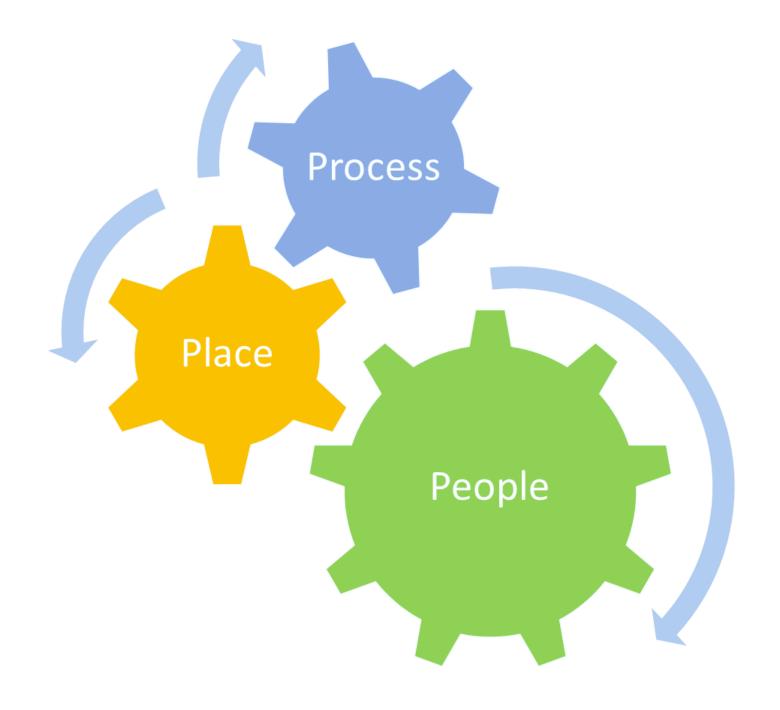
#### Innovation means...



...trying new things

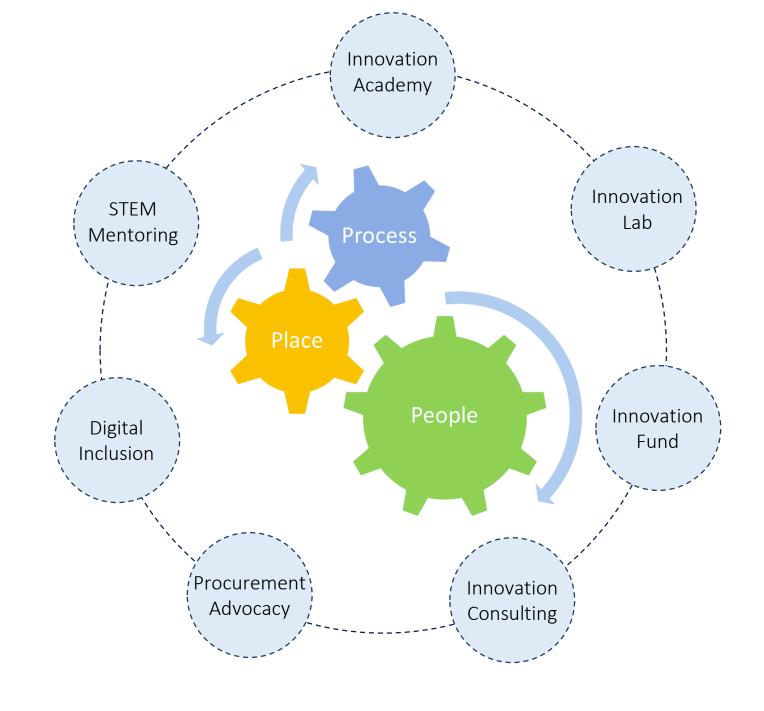


Our Core Strategy





#### Our Portfolio





#### The Innovation Academy

#### **Actions**

#### Train City Employees

Teach City employees about the principles of innovation

#### Forge Academic Partnerships

Develop partnerships with academia to support municipal innovation

### Seed a Cross-departmental Innovation Cohort

Mobilize employees who think and work creatively around municipal challenges

#### Outputs (Metrics)

56 Academy Graduates

24 City departments represented in the Academy

20 Graduates involved in additional innovation initiatives

5 Graduates participated in Innovator-in-Residence pilot program

#### **Outcomes**

Generate cross-departmental collaboration and idea sharing

Spread innovation principles within individual cohort departments

Solve municipal challenges via cohort leadership

Create municipal innovation network



#### The Innovation Lab

#### **Actions**

### Create Space for Municipal Innovation

Provide a physical meeting place for municipal employees to share and develop new ideas

#### Foster Meaningful Partnerships

Facilitate cross-departmental and external stakeholder collaboration through an open and inclusive space

### Host Innovative Programming in Lab Space

Develop, host, and curate co-working, topical sessions

#### Outputs (Metrics)

485 Total events

328 Events involving multiple City departments

198 Events involving external stakeholders

675 Co-working visits

#### Outcomes

Generate cross-departmental collaboration and idea sharing

Leverage expertise of external stakeholders to solve urban challenges

Share, publicize, and institutionalize municipal innovation



#### The Innovation Fund

#### **Actions**

Establish Innovation Governance
Develop and codify a process to
source, refine, fund, implement, and
evaluate ideas

#### **Fund Promising Ideas**

Provide seed funding to implement pilot projects

#### **Evaluate Pilot Projects**

Develop reporting process and create plans for scalability

#### Outputs (Metrics)

33 Ideas considered for funding

9 Pilot projects funded

25 cross-departmental employees managing the Idea Life Cycle

Provided over \$100,000 in seed funding to municipal employees

#### Outcomes

Institutionalize Idea Life Cycle in municipal government

Support pilot outcomes as building blocks for larger programs

Foster and strengthen cross-departmental collaboration around innovation

Increase quantity and quality of innovative and creative civic ideas



#### **Impact**

A more effective government through engaged, informed and proactive residents across diverse communities

#### **Initiatives**

Innovation Academy

Innovation Lab

Innovation Fund

Digital Inclusion

**STEM Mentoring** 

Procurement Advocacy

**Innovation Consulting** 

#### Outcomes

Increased attraction and retention of skilled & talented workforce

Leverage expertise of internal & external stakeholders to solve urban challenges

Generate & strengthen cross-departmental collaboration, idea sharing, & problem solving

Institutionalize Idea Life Cycle in municipal government

Increase & sustain technology access, adoption, & interest in communities

Increase transparency & understandability of City procurement

Goals

Institutionalize & build capacity for municipal innovation

Increase, improve, & facilitate collaboration across government departments

Improve ability of residents to co-create meaningful partnerships with government to address urban challenges

#### Cycle of Progress

Phase 3 (In Progress)
Sustain and strengthen
capacity, scale programs
and establishing
replicable models

Phase 1 (Complete)
Build infrastructure and
capacity for crossdepartmental municipal
innovation

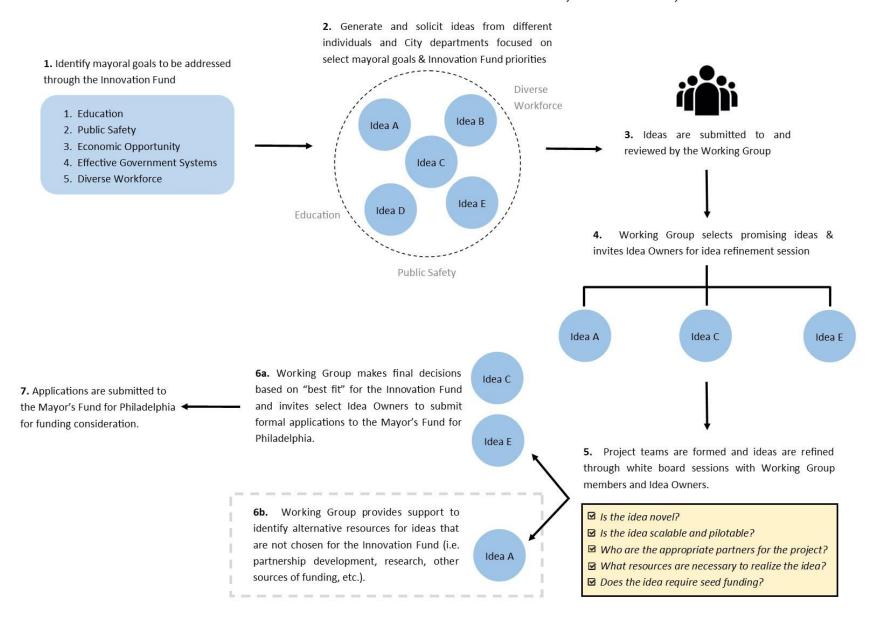
Innovation in Municipal Government

Phase 2 (Ongoing)
Develop & implement
pilot projects utilizing
existing capacity





#### The Innovation Fund Process for Idea Solicitation, Selection, & Evaluation





#### The Mayor's Fund for Philadelphia

A 501 (c)(3) that advances the Mayor's goals through leveraging public-private partnerships to benefit the citizens of Philadelphia.

#### **Key Stakeholder Groups**

#### The City of Philadelphia

The Fund enables the City to vie for private support through the use of a 501(c)(3) umbrella.

#### **Private Sector and Individual Funders**

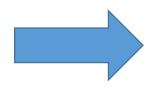
The Fund serves as a vehicle for individuals, foundations and corporations to contribute to City projects and programs with transparency and integrity.

#### The Public

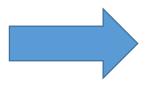
The Fund works to generate a broad understanding of Mayoral priorities and the impact of cross-sector collaboration.

The Innovation Fund is one of many initiatives financially supported by the Mayor's Fund for Philadelphia.

The Innovation Working Group submits final grant applications to the Board of the Mayor's Fund for Philadelphia.



The Mayor's Fund Board decides whether or not an Innovation Fund project receives funding, and at what amount.

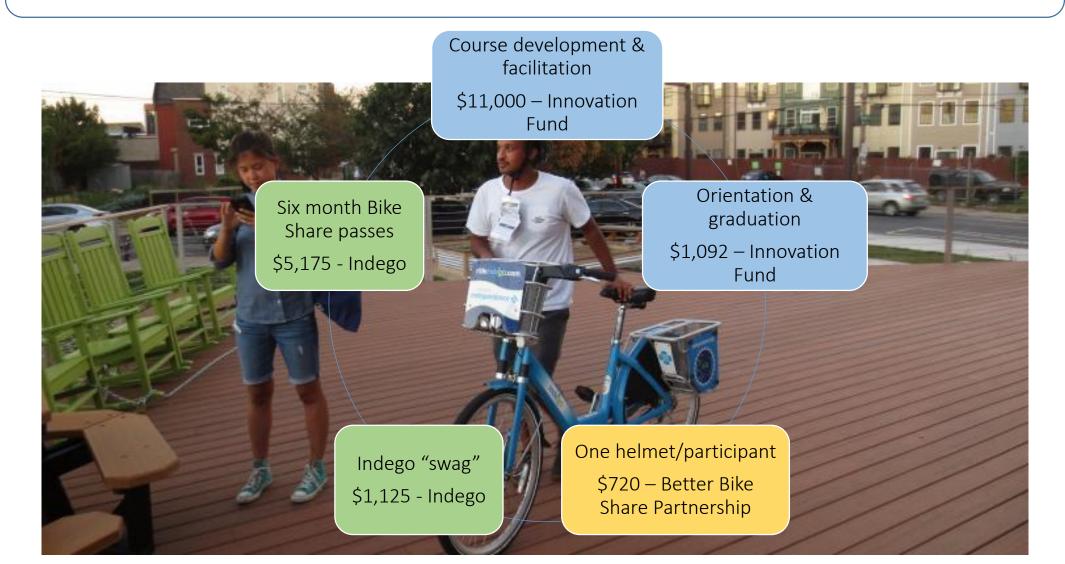


The Mayor's Fund awards money directly to the project implementation team.



#### Digital Skills & Bicycle Thrills

A four-week online and in-person digital literacy class that focuses on bike safety.





At the graduation, we have so many people come up and say how convenient Indego was. Some of them exchanged numbers and were planning to do group rides together."

Waffiyyah Murray, Education Program Manager – Bicycle Coalition of Greater Philadelphia

#### DSBT: By the Numbers

#### Cohort 1

24 participants 50 rides per person 14 graduates

#### Cohort 2

22 participants 67 rides per person 14 graduates Cohort 3
27 participants
16 graduates

"[The course allowed me to] better understand how apps work and how to make them work for myself. I can identify the appropriate app for my needs." Emily Philips - Participant

> "I need to brush up on computer skills and do some exercise, so free bike riding sounds good to me." Brenda Vera, 46 - Participant

63% of participants = 40+ years old

75.5% of participants = people of color

53% of
participants = did
not finish HS OR
received a HS
diploma OR
received GED

38.5% of participants = unemployed

51% of participants = income is less than \$20,000/year



#### Connect with us and follow our work

#### Eliza Pollack

Senior Program Manager, Innovation Management Eliza.pollack@phila.gov



Follow <u>@PHLInnovation</u> on Twitter

Read about our innovation management stories on PhillyInnovates.com

Watch us on Youtube!

Video: "Philly Innovates: People,
Place Process"



2015 Award Winner



2015 Digital Inclusion Leadership Award Winner



2015 Innovation of the Year Award Winner 2014 Innovation of the Year Award Winner



2016 Case Study Presenter



2015 Award Winner, 1st Place 2014 Award Winner, 4th Place 2013 Award Winner, 2nd Place

## Adams County, CO

Prezi





## Discussion

Eliza Pollack
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 Philadelphia, PA



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## **Ask a Question**

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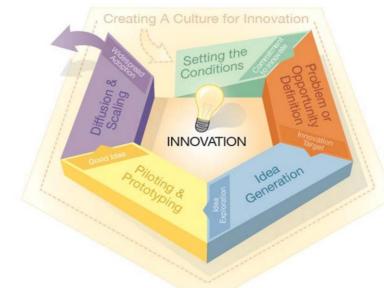




## **Alliance Innovation Academy**

#### For more information email academy@transformgov.org

- Join 36 Organizations and 396 Individuals
- Access where you are and build a Framework for enhancing an innovative culture
- Participate in the Virtual Academy or Bring it To You
- Apply what you learn to an internal project



From "A Framework for Thinking about Innovation Philanthropy" Kellogg Foundation



## **Upcoming Events**

### www.transformgov.org

 December 7<sup>th</sup> – Smarter Together: Unlocking the Collective Genius of Co-Creative Communities

December 14<sup>th</sup>: Tiny Houses are Only the Beginning



## Save the Date

TLG 2017 in Tulsa, OK – April 18-21<sup>st</sup> www.tlgconference.org









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Thank you for joining us!