



#### FY 2016 A Year in Review

Annual Business Meeting | September 27, 2016 | Kansas City, MO

## Membership

CMA

- Record numbers—*over 11,000 individuals* and growing!
- Record dues revenue: \$5.3M!
- 60 student chapters = 1,000+ student members
- Flat rate dues for department directors
- Over 30% growth in early- to mid-career members

#### Enhanced Membership Benefits

- Offering free webinars on select topics with RC's sponsorship
- National ICMA Coaching program
- Thank you for your loyalty program of one free webinar for all
- Free Council-Manager e-book: Making it Work: The Essentials of Council-Manager Relations

#### Professional Development

- Free webinars on select topics to membership
- LG 101 rolled out at Seattle; LG 201 at Kansas City
- Online certificate program
- Launched ICMA National Coaching Program
- Enhanced online credentialing
- Offerings for all career stages including 8 leadership development programs



#### Task Forces

## Continuing implementation of recommendations made by

- Leadership task force
- Task force on women in the profession
- Task force on Diversity and Inclusiveness
- Strategic Planning Task Force
  - Redefining mission, vision, and values
  - We want your ideas
  - Present plan to the Board in November 2016



## **Annual Conference**

#### SEATTLE:

- Highest member attendance: 2,693
- 88% of respondents rated very good or excellent

#### Research & Policy

- National surveys on local government policies, programs, partnerships, and performance measures
- Conducted annual survey of ICMA member benefits
- Published research reports, e-books, and several policy fact sheets
  - Topics include administration and finance, planning, community development, public safety, and transportation
- Publication sales exceeded expectations in FY16

#### ICMA Insights

- Not enough participation
- Discontinuing the product
- ICMA will continue to play a role in advocating the importance of performance measurement

#### Outreach

- Enhanced social media presence
- Engage with us on our website, Facebook, Twitter, podcasts
- Newsletter included relevant articles on over 17 hot topics

#### **Global Programs**

- Won 5-year, \$47.8M contract for Work in the Philippines, Strengthening Urban Resitance for growth in Equity (Surge)
- City Links
- National Resource Network
- Brownfields conference
- Awarded \$3M by the DOE to manage the Solsmart designation program
- Increasing footprint globally
- Opportunities for members to engage
- ICMA China: registered training provider/international strategic partner

#### Internal Operations

- Transition issues with the association management system have been addressed
- Working on operational efficiencies
- Updated online credentialing program
- Website refresh coming late 2016
- Staff engagement survey shows highly satisfied staff committed to ICMA's mission

# Life, Well Run

Enhanced website launched featuring community success stories celebrating local government heroes

Occurs Stories Man

Total contributions and pledges: \$1,740,720

More than

#### 1,200 individuals

and corporations have contributed

## ΙϾΜΔ



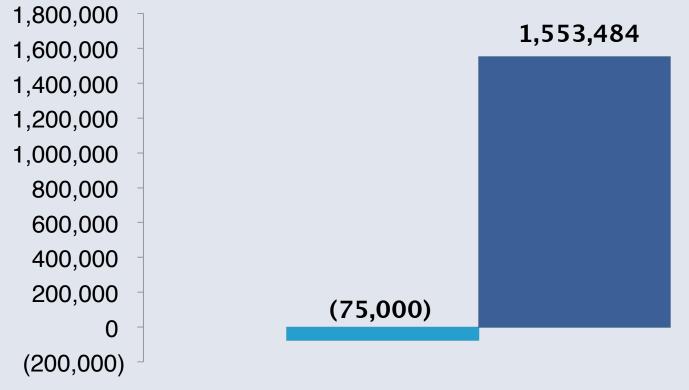
#### FY 2016 Results: Budget vs. Actual

#### **Record contribution to Net Assets!**

	FY 2016 Budget	FY 2016 Actual
Revenues	29,344,000	34,702,503
Expenses	29,419,000	33,149,019
Net contribution	(75,000)	1,553,484
Net assets balance	5,724,931	7,353,415



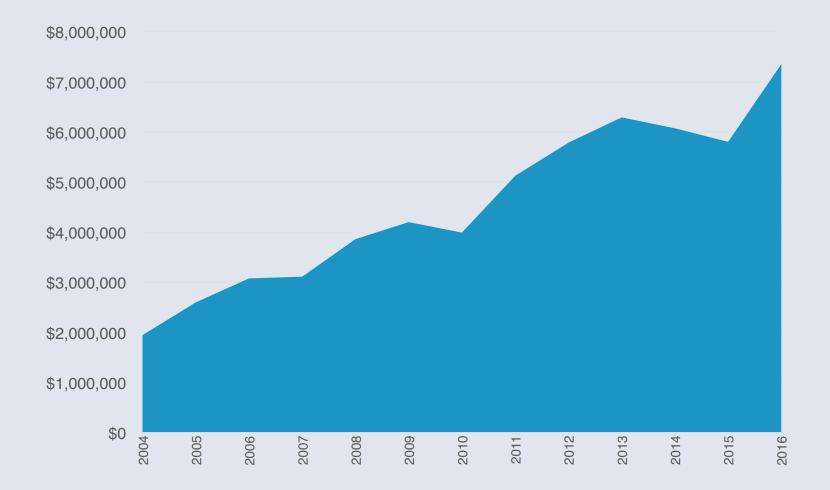
#### FY 2016 Results: Net Contribution



Budget Actual



#### Net assets 2004–2016 A lot to be proud of!





## Looking Ahead

- Financial stability
- Change in Executive Director
- A great time to be in the profession

## **ENAL** INTERNATIONAL CITY/COUNTY MANAGEMENT ASSOCIATION